

Postcode Anywhere (Europe) Ltd.

Policy document – Printed for Display Purposes only

V1.3

Related documents

- Data Protection Act.
- Computer Misuse Act.
- ISMS
- Compliance policy
- Employee manual
- Health and Safety (computers at work) Act

Purpose

Postcode Anywhere (Europe) Ltd. incorporates information security principles into the development of information systems owned, operated by or accessed by Postcode Anywhere (Europe) Ltd, the “Postcode Anywhere” brand, our customers and suppliers.

These information security principles ensure that any data and information used by the organisation shall remain protected such that the confidentiality and integrity shall be maintained. Additionally where necessary the availability of data and information shall remain applicable only those that require access to it.

This policy covers all Postcode Anywhere (Europe) Ltd. operations, staff and third party contractors, and will ensure the goals and objectives defined within the ISMS are met by the business through the principles advocated by the organisational ISMS and compliance to the International standard.

Objectives

The core security objective is to deliver a web service that is available 99.999% of the time and is safe from both logical and physical attacks. We have selected controls that we feel are relevant to our business, its security and the needs of our customers, because they will assist us to attain this goal.

The core measurement of the controls is the fact that the service operates 99.999% of the time and as a result uptime and availability is monitored. The physical and logical protection of assets and how effective the controls used within the organisation are, are tracked through our measurement of effectiveness scoring. Additional security objectives are the management of events and incidents to ensure that we learn from mistakes and minimize the risk of security incidents occurring and, if they do, to ensure that we manage them in a timely and efficient way. Also, are to ensure that customers comply with both our own and our data providers’ End User Licence Agreements (EULAs) and this formal audit process helps to facilitate this.

All personnel and contracted suppliers will ensure that they follow the operational security policy and have a responsibility for reporting security incidents and any identified weaknesses.

Everyone working within the boundaries of Postcode Anywhere must comply with the companies ISMS practices and principles.

Signed:



Guy Mucklow

Postcode Anywhere (Europe) Ltd.

Date: 2nd February 2009